

**REFUNDS**

**⚠ Please note that we charge a restocking fee of £15.00 for returns for businesses and for consumers outside of their 14 day 'cooling off period'.**

To be eligible for a refund, items must be in the original condition, unused, with protective film attached, fitting kit, and any optional extras (stripe).

Refunds will be processed within two working days. It can take up to 14 working days before the funds are credited to your account, depending on your bank. All refunds will be credited to your original payment method.

Unfortunately, we are unable to offer any exchanges, therefore any unwanted item will need to be refunded and a new order must be placed for the correct item(s).

**RETURNS BY POST**

**⚠ All unwanted items/orders need to be returned within 30 days from the delivery date.**

We are not liable for the cost of any/all returns. We are also not liable for items lost and/or damaged in transit.

**⚠ Damaged items will be refused.**

Returns Address:

**Maxton Design Ltd  
Returns Department  
7 Gilhusum Road, Leeds  
West Yorkshire, LS27 7FN**

CUSTOMER NAME	ORDER ID	QTY	PRODUCT CODE	REASON CODE	OFFICE USE

Reason Codes: **1** Doesn't Fit **2** Not as Expected **3** Ordered in Error **4** Other

If your order was placed via a dealer of Maxton Design UK, you must first notify them of the return before sending the order back.

Any comments, queries or complaints should be addressed to our sales team at [sales@maxtondesign.co.uk](mailto:sales@maxtondesign.co.uk).

\* To access the Return Form on our website please visit: [www.maxtondesign.co.uk/returns-refunds](http://www.maxtondesign.co.uk/returns-refunds) or scan the QR code

Registered customers can access the Return Form from the My Account section of the Site

